

Important Notice : Regarding End of Support for Legacy System Software of MELCO Music Library Products

/ News / By DELA INC.

Thank you for choosing our products. To help ensure a secure and reliable user experience, we provide ongoing software maintenance and security updates for supported products.

However, certain Music Library models that continue to operate on legacy System Software platforms have reached the end of their support lifecycle and are no longer eligible for software maintenance.

Important

The MELCO Music Library models operating on System Software Version 3.9x or earlier have reached End-of-Support status. Security updates cannot be provided for newly discovered vulnerabilities. For continued security protection, please migrate to a currently supported model.

Products Covered by This Notice

This notice applies only to the models currently operating on System Software Version 3.9x or earlier.

You can check the System Software version at the Music Library front display menu (Main menu – Status – System Software)

This notice does not apply to:

- The Music Library models running System Software Version 4 or later including EX Updated machines.

- Current supported DELA Music Library N1, N5 and MELCO Music Library N1, N5, N10, N50 and N100.

These products remain eligible for software maintenance and security updates.

End of Security and Software Support

For the Music Library models operating on System Software Version 3.9x or earlier, no software updates, security patches, firmware fixes, or vulnerability remediation can be provided.

As a result, newly discovered vulnerabilities may remain unaddressed. Future changes to Operating Systems of computers, file browsers, 3rd party services, or network environments may also affect product functionality and compatibility.

Customers who continue using these Music Library models should understand and accept the associated security risks.

Cyber Resilience and Security Maintenance

We continue to provide vulnerability management and security updates for supported Music Library models.

Products operating on System Software Version 3.9x or earlier have reached End-of-Support status and are no longer included in our ongoing vulnerability remediation and security maintenance programs.

For long-term security and reliability, continued use of these models is not recommended.

Transition to Current Music Library Models

To continue receiving security updates and product support, we strongly recommend replacing affected products with a currently supported model.

Current products offer:

- Ongoing security updates
- Vulnerability management and remediation
- Support for modern networking technologies
- Improved performance and reliability

- Future feature and service compatibility

To maintain a secure operating environment, please consider upgrading to a supported product by contacting your dealer or consultant who may be able to support the upgrade.

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The logo for DELA, featuring the word "DELA" in a bold, black, serif font. A small "TM" trademark symbol is positioned to the upper right of the letter "A".

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